

Panoramic Pickleball Academy LLC (“PPA”)

Policies/Rules/Code of Conduct

CODE OF CONDUCT:

- Always exhibit good sportsmanship when playing or spectating.
- Never direct any form of abuse at others (or yourself!)
- If you mess up, let it go. There are no ‘sorrys’ in pickleball.
- Never throw your paddle or otherwise mishandle equipment.
- Be respectful of players of lesser ability.
- Always strive to make correct line calls. If in doubt, you must call the ball in.
- Do not enter a court while a point is in progress if you are not in that game.
- Stop play whenever an unsafe situation arises, such as a stray ball or injured player.
- Warn other courts if you hit a ball into their court. Most yell “BALL”
- Do not play if your movement or judgment is impaired by alcohol or other drugs.
- When registering for an event, sign up for the appropriate level according to DUPR rating or USA Pickleball Standards.

SAFETY RULES:

- Use of courts at your own risk. Report any incidents to PPA staff. If no PPA staff is on site, please call 512-917-7456.
- Wear safe athletic attire. Proper eye protection is strongly recommended.
- First Aid kit is located in the kitchen.

FACILITY/EQUIPMENT RULES:

- Equipment and Facility Issues: Please do not ignore, use, or try to fix broken equipment. If a piece of equipment is broken, report it to 512-917-7456 immediately.
- The facility may be unsupervised at times, appropriate use of the courts is the responsibility of the players.
- No glass items, gum, food or drink (except water) is allowed on the courts.
- Non-marking tennis shoes should be worn at all times on the courts.
- Smoking, vaping and other tobacco products are not allowed.
- Bicycles, roller skates, rollerblades, and skateboards are prohibited.
- Pets, other than guide animals, are prohibited unless approved beforehand.
- Open flames (except cake candles), fireworks (including sparklers) and incense are not permitted.
- PPA utilizes an aerobic digestion septic system. Please do not flush or put in the toilets/drains anything but toilet paper, including but not limited to: tampons/sanitary napkins, kleenex, paper towels, cigarette butts, bandages, fat/grease, oil or chemicals.
- PPA does not have a garbage disposal in the kitchen. Please do not put any food scraps, including coffee grounds, egg shells, fat/grease/oil, or similar into the sink drains.

GENERAL RULES:

- Arrive at least 10 minutes prior to your event start or check-in time.
- Keep an eye on your time and do not extend your play over the time allotted.
- Please check to be sure your area is clean before leaving.
- Upon leaving, return any borrowed/rented equipment to the building.
- Unsupervised use of the courts by players under the age of 18 is prohibited.
- PPA assumes no responsibility for lost or stolen items. Lost and found articles not claimed within 30 days will be donated to charity.

ALCOHOL/DRUG POLICY:

- No alcohol/drugs are allowed during non-PPA sponsored events unless approved beforehand by PPA management. If approved, all Texas and Travis County Minimum Age and Public Intoxication Laws must be adhered to and enforced.
- PPA reserves the right to require anyone appearing excessively intoxicated or displaying loud, unruly, or belligerent behavior to leave PPA property immediately, and PPA also reserves the right to call law enforcement to enforce the same.

PHOTOGRAPHY/VIDEO POLICY:

- PPA reserves the right to require anyone appearing excessively intoxicated or displaying loud, unruly, In order to protect the privacy of all individuals using PPA facilities, photographs, audio or videos of any other individual within the premises of PPA cannot be taken without prior written authorization from PPA. This Policy does not prohibit you from taking photographs or videos that only include yourself, so long as no other individuals are captured in the background or foreground without their consent.
- PPA may have active cameras showing gameplay in real time. You acknowledge that others in PPA or via the web will have access to watch those cameras and may reproduce images and videos from those cameras on personal or professional social media accounts, blogs or websites without your consent.

ADVERTISING AND MARKETING CONSENT POLICY:

PPA may send you informational emails, SMS, direct mail, or other communications related to their membership, promotional events and important updates. PPA respects your privacy. It will not share or sell your contact information or pickleball data to external parties without explicit written consent as per Texas Business and Commerce Code, Title 2, Chapter 38. You may opt-out of non-essential communications at any time.